



Only for UK and Ireland



Virtual Switchboard Dossier

YouTube



Virtual Switchboard video

Our Virtual Switchboard

At Neotel we offer you our VOIP Virtual Switchboard service.

The most efficient way to optimize the internal communication of your business, and maintain an effective relationship with your customers.

Improve the efficiency of your communications and save time and money with the Virtual PBX of Neotel.

Virtual PBX of Neotel.

All the advantages of an advanced virtual switchboard, without investment or permanence.

CLICK TO CALL ME BACK

Call Me or Click to Call service related to a Call Center is an app for getting information through direct connection in real time with the company.

CALL RECORDING

The phone call recorder allows conversations that are made or received from any extension of your company to be stored for two months automatically.

VIRTUAL FAX

Thanks to Neotel's brand new virtual fax service, you could count on a complete, safe and high-quality service without the fax itself and its supplies.

SPY AND WHISPER

With the Spy and Whisper service and through the web interface of your PBX you can use a tool that will help the training of your telemarketers.

TELEMARKETING SURVEYS

With this tool Neotel's client has the possibility to carry out as many surveys as he wants and transfer to the clients he deems necessary to the same. In this sense, they will be able to evaluate any aspect that they need of the call to improve results and the work of its agents.



Virtual PBX

You only need the Internet to run your Virtual Switchboard

USER LICENCE 7 €



1 numbering included assigned



WebRTC line for internet calling



Record incoming & outgoing calls



Self management portal



Automatic attention



Virtual call queue



Voicemail to email



Hosted Phonebook

ALSO INCLUDES, WITHOUT ADDITIONAL COST



Telemarketing Surveys



Monitoring, Spying and Whispering



Statistics of incoming and outgoing calls



Fixed or dynamic signalling



IVR management and setting



WebRTC line for internet calling. Audio & video calling



SMS
Massive SMS campaigns

Custom SMS packs. Ask for prices.



Click to call me back
25€

The user introduces his number and with a click receives a call from an agent.



Premium recorder
45€/month
Storage 1 Terabyte

Recordings are saved forever.



Additional DDI
from **3€/month**

National or international.

Optimize internal communication and your relationship with the client.

*VAT not included.



Control for your business.